

TNT International

Installation and Usage Guide



Installation

To **install** the extension copy the **app**, **lib** and **skin** folders of the extension package in the root of your Magento installation where those folders already exist. On some systems (for example Windows) you'll be required to overwrite existing files, you have to answer 'Yes'.

Warning: on other Operating Systems pay attention to the fact that files and folders in the module package **should not overwrite** your base installation but **should be added to it**.

After this, login into Magento administration panel and select **System** → **Cache Management** and **refresh the cache**.

If on your Magento installation **Compilation** is enabled you have to re-run the compilation process. To do this select **System** → **Tools** → **Compilation** and click on **Run compilation process**.

Alternatively, it's possible to use the shell command, if available; open the terminal, go to your Magento installation directory and run the following command:

```
$ php shell/compiler.php --compile
```

To check if the extension is correctly installed, in your Magento admin panel select **System** → **Configuration** → **Advanced** → **Advanced** and check that the extension is listed and the corresponding option is set to Enabled.

Configuration

Once the extension is installed, it is possible to proceed to the activation of the **TNT International** extension. In order to do this, from the Magento Admin, select **System** → **Configuration** → **SALES** → **Shipping Settings**. Under the *WG TNT International* group, it is possible to configure and enable it.

Shipping Settings

[Save Config](#)

WG TNT International		
Debug	<input type="text" value="No"/>	[GLOBAL]
Force Log	<input type="text" value="No"/>	[GLOBAL]
Enabled by Default	<input type="text" value="No"/>	[GLOBAL]
Enabled Options	<input type="text" value="09:00"/> <input type="text" value="10:00"/> <input type="text" value="12:00"/> <input type="text" value="Biological Substance Cat. B"/> <input type="text" value="Cash on Delivery"/> <input type="text" value="Do not deliver to neighbour"/> <input type="text" value="Dry Ice"/> <input type="text" value="Enhanced Security Program"/> <input type="text" value="Excepted Lithium Batteries"/> <input type="text" value="Excepted Packages RAM"/> <p><small>▲ Only the selected options will be available during new shipment creation.</small></p>	[GLOBAL]
User	<input type="text"/>	[GLOBAL]
	↑ This is a required field.	
Password	<input type="text"/>	[GLOBAL]
	↑ This is a required field.	
Endpoint	<input type="text" value="https://iconnection.tnt.com/shipperGate2.asp"/>	[GLOBAL]

The *User*, *Password* and *Endpoint* fields must be agreed with TNT because these options are used to communicate with them.

With *Enabled Options* you can choose which TNT Service Options will be available during new shipment creation.

Warning: *Enabled Options* must be agreed with TNT because there are legal and contractual implications for each of them. Standard TNT Options are enabled by default. Please refer to you TNT referent before enabling other options.

Note: You can use Magento ACL system to limit access to this configuration section so you can choose which options your warehouse employee may select during shipment creation.

Warehouses Creation

The next step is to create the needed warehouses. Go to **Sales** → **TNT International** → **Warehouse** and click the button **Add Warehouse**.

Warehouse

Warehouse

Add Warehouse

Warehouse	
Company Name *	<input type="text"/>
Address *	<input type="text"/>
City *	<input type="text"/>
Province *	<input type="text"/>
Postcode *	<input type="text"/>
Country *	<input type="text"/>
Vat	<input type="text"/>
Contact Name *	<input type="text"/>
Contact Dialcode *	<input type="text"/>
Contact Telephone *	<input type="text"/>
Contact Email	<input type="text"/>
Account *	<input type="text"/>
Is Main Warehouse	<input type="text" value="No"/>
Status	<input type="text" value="Enabled"/>

Please note that the *Main Warehouse* will be the default sender while creating the shipments and the one to whom TNT will bill.

Depending on TNT contract, each warehouse may have a different *Account Number* or they may share the same (take a look at your contract).

Creating a shipment with TNT International

While creating a Magento shipment, you will find a new section under *Shipping Information* named *TNT International Module*. Checking the box *Use TNT International* will open the below configuration panel.

Note: the explanation of the meaning of the above fields is out of the scope of this document. Please refer to your **TNT documentation**.

Consignment Number

Once the shipment has been created, you will find all TNT Consignment Numbers in **Sales** → **TNT International** → **Consignment Number** as shown below:

As you can see, from this grid it is possible to directly access to *Shipping Label*, *Invoice Manifest* and *Consignment Notes* in HTML or PDF format, when available.

Tracking

The tracking information is available in the following sections:

- *Shipping & Handling Information* section of the *Order View*
- *Shipment and Tracking information* section of *Shipment* (shown below)

Clicking the link *Track Order* (in the *Order View*) or *Number* (in the *Shipping*) a new window with the *Track URL* will be opened, as shown below.

Tracking Information

Close Window

Tracking Number:	511656414
Carrier:	TNT International
Track:	http://www.tnt.com/webtracker/tracking.do?searchType=CON&naviqation=1&respLang=en&respCountry=GB&genericSiteId=&cons=511656414


Close Window

The customer will find the tracking information in the *MY ACCOUNT* > *My Orders* section as shown below.

MY ACCOUNT

- Account Dashboard
- Account Information
- Address Book
- My Orders**
- Billing Agreements
- Recurring Profiles
- My Product Reviews
- My Tags
- My Wishlist
- My Downloadable Products
- Newsletter Subscriptions

Did you know?
Our customer service is available **24/7**
(555) 555-0123
Hold on, help is on the way.



MY CART

You have no items in your shopping cart.

[Reorder](#) | [Print Order](#)

Order #100000009 - Processing

About This Order: [Order Information](#) [Shipments](#)

Order Date: 16 agosto 2012

Shipping Address

R G
[Redacted]
Italia
T: [Redacted]
F: [Redacted]

Shipping Method

Flat Rate - Fixed

Billing Address

R G
[Redacted]
Italia
T: [Redacted]
F: [Redacted]

Payment Method

Check / Money order

Items Ordered | [Track your order](#)

Product Name	SKU	Price	Qty	Subtotal
IBM ThinkPad R40e TE0L8IT	ibmr40e	€ 120,00	Ordered: 2 Shipped: 1	€ 240,00
Subtotal				€ 240,00
Shipping & Handling				€ 10,00
Grand Total				€ 250,00

Print TNT shipping labels

You may print all Shipping Labels from the **Sales** → **Orders** and **Sales** → **Shipments** sections through the *Print shipping labels* mass action, as shown below.

Orders

[Create New Order](#)

Page 1 of 1 pages | View 20 per page | Total 2 records found | [New Order](#) | Export to: CSV | [Reset Filter](#) | [Export](#) | [Search](#)

Order #	Purchased From (Store)	Purchased On	Bill to Name	Ship to Name	G.T. (Base)	G.T.	Action
100000002	Main Website Main Store English	16/apr/2015 17.40.58	r g	erre gi	€ 13.999,00		View
100000001	Main Website Main Store English	16/apr/2015 14.36.41	r g	r g	€ 2.704,99	€ 2.704,99	Processing View

Refer to the **ShippingLabel.pdf** file as a sample.

Internationalization

The extension's labels can be translated in the locale of your choice using the standard Magento internationalization system based on CSV (Comma Separated Value) files.

The original extension's labels are in English.

License

For license terms and conditions please refer to the following URL:

<https://store.webgriffe.com/sale-conditions>

Technical support

Technical support is provided to you on business days from 9am – 1pm and 2pm – 6pm.

In case of trouble it's recommended to send an e-mail to support@webgriffe.com describing the issue.

It's recommended to enable Magento logging, reproduce the issue and attach to the support e-mail an archive with all the log files stored in `<magedir>/var/log` folder.

Note: our commitment is to answer soon to every support request. If you don't receive any answer in the following business day, please try again or use other contact method.

Webgriffe Srl

Tel: +39-0522-771931

Fax: +39-0522-015042

Email support: support@webgriffe.com

Email general contact: info@webgriffe.com

Web: <http://www.webgriffe.com>